

News Release



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WATER AND SEWERAGE AUTHORITY
OF TRINIDAD AND TOBAGO

Update: Desalcott Repairs Completed Ahead of Schedule – Water Supply Restoration Underway

The Water and Sewerage Authority (WASA) is pleased to inform its valued customers that emergency electrical repair works at the Desalination Company of Trinidad and Tobago (Desalcott) have been completed ahead of schedule. Full water production has been restored to delivery of 40 million gallons per day as of 11:00 a.m. today, Wednesday 12th February 2025.

To further mitigate the impact of the temporary reduction in water supply, Desalcott has proposed increasing production to 41 million gallons per day between 11:00 a.m. and 8:00 p.m. today. This additional output will help expedite the restoration of normal water supply to all affected areas.

WASA acknowledges the inconvenience caused to customers in Central and South West Trinidad and sincerely appreciates their patience during this period.

Customers can be assured that every effort is being made to normalize water supply as quickly as possible. In the interim, a limited truck-borne water service remains available upon request. Customers can access this service through the following self-service options:

- WASA Services App: Available for download via the Play Store or Apple Store.
- Customer Portal: Accessible on WASA's website at www.wasa.gov.tt

For further information, assistance, or to request a truck-borne delivery, customers can also contact WASA's Customer Call Centre toll-free at 800-4420/26.

WASA thanks its customers for their continued cooperation and understanding as we work to ensure a reliable water supply for all.

Corporate Communications Department
12 February 2025